

Client Testimonial- Humphrey Homes

Erin Godecke & Andrew Granger, 2nd July 2024

We are delighted with Humphrey Homes and have absolutely no hesitation in recommending them. We wanted a builder who would integrate the architectural, building and interior design phases seamlessly, and Humphrey Homes did this perfectly.

From our initial meeting, right through to handing over the keys, we have been impressed by their consistently excellent communication, both within their team and with us. They fixed potential issues before we even knew about them, and presented us with solutions rather than problems. Their ability to listen to what we wanted, design our home to fit our needs and make suggestions which matched our taste and style, meant that our experience building was stress-free; and all within our budget. We learnt very quickly that we could trust the Humphrey team's decisions on design, practicality and style, inside our home and out. We knew they would include all the detail required to make our home happen. This meant we didn't have to deal with the technical and logistical challenges that we had no expertise in or time to sort through.

Another area they excelled in was the site management; liaising with our neighbours, communicating the challenges and offering solutions to help us maintain positive relationships was outstanding. The site team coordinated all aspects of the build so that our neighbours said on several occasions "the place is always so clean and tidy" and "I'm so pleased you are building with Humphrey Homes". Our home was built so quickly, and with no delays, because the Humphrey's team managed the build like clockwork. We received fortnightly email updates to explain completed work and to outline what was next. This helped us to feel part of the process. It helped us to be connected to the team and to our new home. Every time we drove past, the build had visibly progressed. So many of our friends and colleagues commented about the speed of our build, many saying things like "That's the first time I've heard of someone whose build is not delayed". All the tradespeople on site were highly skilled experts – they were knowledgeable, perfectionistic and took genuine pride in their work. Again – outstanding!

We chose Humphrey Homes because of their reputation for designing and building to an exceptional standard, with excellent quality of workmanship, in a seamless and integrated journey. Even with that knowledge, they have far-exceeded our expectations. We would build with them again tomorrow and recommend them without hesitation.