

GJ & MJ Chessell

18 Ozone Pde Cottesloe WA 6011

Monday 5th June 2023

Testimonial - Humphrey Homes

To whom it may concern

We are delighted to share our experience working with the Humphrey Homes who designed and built our new house in Cottesloe.

We selected Humphrey Homes for many reasons, with the primary reason being the quality of finish observed during a number of displays of earlier Humphrey Homes projects. Our house was similarly finished with exemplary quality in terms of craftsmanship and attention to detail.

Dean Humphrey is very proud of the Humphrey Homes brand and he protects the brand by delivering to the client what was promised at the design stage. Part of Dean's pitch is that he lives local to his clients and therefore is interested in maintaining good client relationships. We actually found this to be absolutely true.

The Humphrey Homes team, especially architect Helen, interior designer Joie, and building supervisor Dave, were excellent to work with. We believe our ideas, concerns and requests were listened to, considered and implemented responsively. Honest feedback was also provided by the team where it was felt our ideas were not sympathetic to the intent of the design.

The project was undertaken entirely during the Covid pandemic. We suffered inevitable delays due to unavailability of labour and materials. This presented challenges to both client and builder. Nevertheless all Humphrey Homes representatives maintained an impressive level of professionalism.

Our observation is that our delay was significantly less than similar projects under other building companies at the same time. This is testament to the good relationship that Humphrey Homes enjoys with its sub-contractors whom were proven to generally be reliable and respectful.

The high-quality finish is in large part the result of almost all tradesmen showing care in their product. Most trades have been working with Humphrey Homes over the long term, suggesting that they have been selectively retained based on the pride in their own workmanship.

We now have our dream home, built exactly as we had dreamt. Thank you to Humphrey Homes for turning our dreams into reality. We look forward to spending many happy years in this beautiful home. Thank you to Dean and especially his outstanding team.

We have absolutely no hesitation in recommending Humphrey Homes to any prospective client.

Yours sincerely

Greg & Timmi Chessell