

12 September 2016

Dean Humphrey
Humphrey Homes
52 Florence Street
Cottesloe 6011

Dear Dean

REF NAILSWORTH ST COTTESLOE

We would like to express our sincere thanks to you and the Humphrey Homes team for your patience and guidance through two projects, a renovation of our family home followed by the design of an amazing new bespoke home in Cottesloe.

The renovation process from initial planning through demolition, building and completion ran efficiently and effectively and we were impressed with your customer focused approach.

Following completing of the renovation, the choice of Humphrey Homes as our architect and builder for our new home on a block we had purchased was obvious. We had plenty of ideas and images which we had collected over a period of time that had to be interpreted and transformed into the design for our dream home.

We felt that you and Helen understood our vision and very quickly provided us with some fantastic options and concept plans for us to consider. The whole process was creative, efficient and pain free despite us constantly tweaking aspects of the design.

The professionalism and patience shown throughout the design process was exemplary and you personally made yourself available at all times to discuss progress.

Although we eventually decided not to proceed with building, your team delivered a fabulous architect designed home that exceeded our expectations.

It is without hesitation that we would recommend you and the Humphrey Home team. Choosing Humphrey Homes made what we considered a stressful experience a pleasure.

Through the process we have gained a friend and hopefully one day we can team up with Humphrey Homes and build that dream home.

Best wishes,

Alec & Linda